

<https://discordapp.com/>

Discord has two main ways of allowing users to communicate, firstly by adding a user as a friend you can message them or start a video call with them much like skype, zoom, google meets, ect, or there are audio and text only servers that can be made and require invitation link to join. In a server you can message or speak to one another in text or audio channels but there is no video capability. As this is a product aimed at gamers, the audio quality is the most important feature for it's users and so it is some of the best available for a free service. To address criticism we have heard of the server feature, it can be used to share any content, including NSFW content, but it requires that you actively seek it out. In reality it is no worse or unsafe than a web browser, any search engine (google, bing) or social media platform.

We do hope this information helps. We are continuing with our policy of having a chaperone in the frame for online sessions. This is following the safeguarding children policy of the Hertfordshire music service for online music lessons. We believe, but not certain, that they are using Skype.

As our orientation is CoMT we play with the chaperone as well and try and get inclusive and keep it real in the sessions. That said, we are still at the early stages and learning more all the time.

Kind regards

Alistair and Meta

Living with Harmony